UI/UX CASE STUDY

PROJECT

LINH LE



Problem
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O1 Problem Statement

When was the last time you had a deep, faith-filled conversation with someone you love?

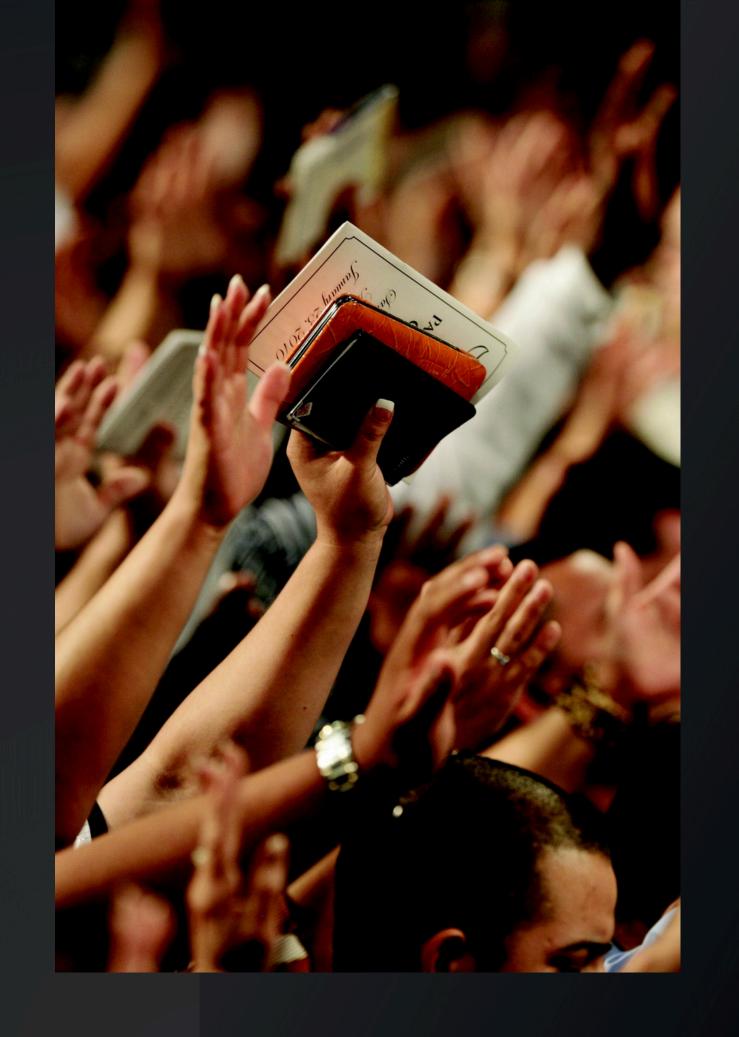
PROBLEM

Many Christians and families are seeking deeper spiritual connection, healing, and meaningful conversations, especially in digital world where inperson connection is fading. However, most spiritual tools are either too rigid, not user-friendly, or fail to create an engaging, approachable environment for all ages. Additionally, many faith-based products lack clear guidance and a welcoming online experience that encourages exploration and community.

SOLUTION

Window from Within addresses this by creating an interactive and beautifully designed website that introduces a Christian card game focused on self-reflection, connection, and faith-based growth. The site provides:

- A clear product journey from discovery to purchase, including a smooth login and check out process
- Sections like "How to Play" and "Voices" to support both first-time users and returning players with spiritual stories and guidance.
- A welcoming, modern design that reflects warmth, simplicity, and accessibility for all age groups.
- Built-in support tools such as FAQs and contact forms to assist hesitant or new visitors.





02 UI/UX Process



Empathize

Understand Target Audiences

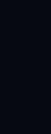
- Survey Questions
- Research



Define

Synthesize the Data

- Google Charts
- Personas
- Al Analyze



Ideate

- Site Structure
- User Flows
- Inspirations from other competitors



- Mood board
- Brand Identity
- Wireframe
- Mock Ups



Prototype

- Add Function &
 - Animations
 - Clickable Website

Test





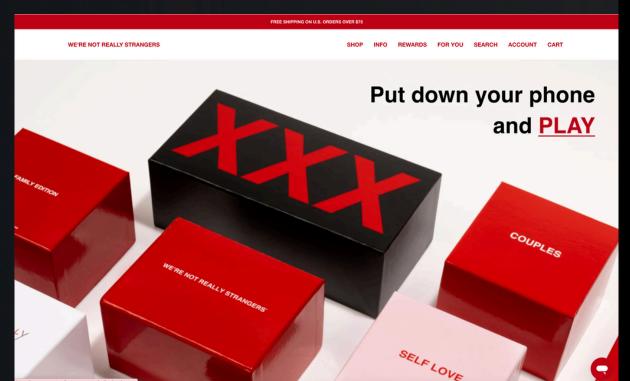


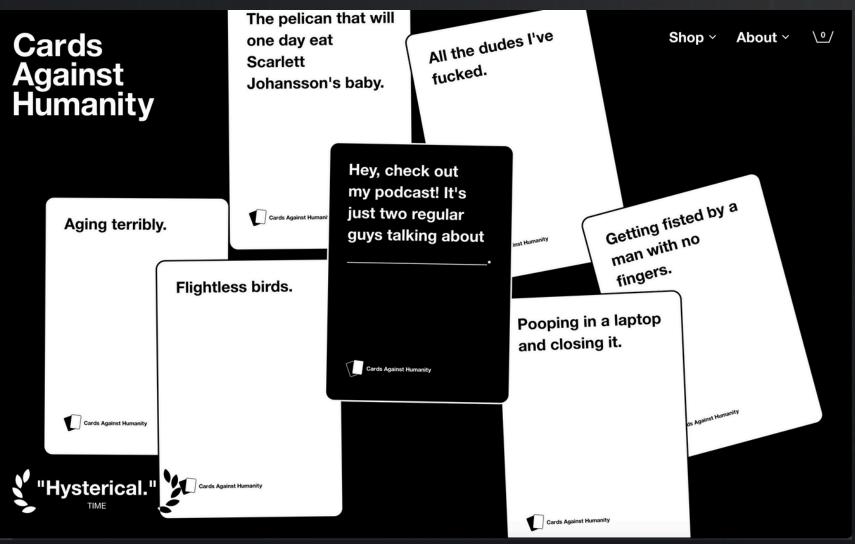


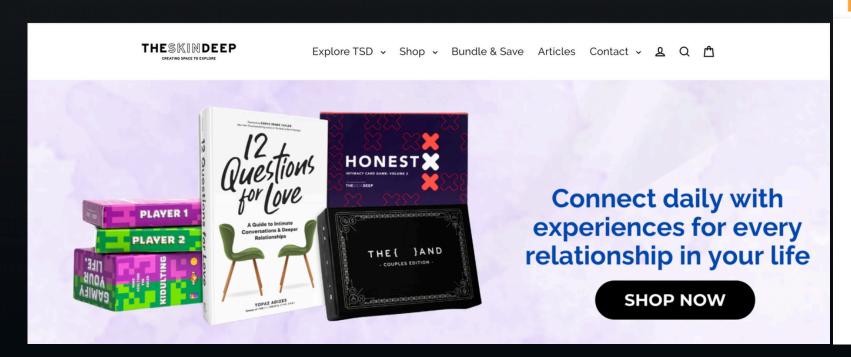


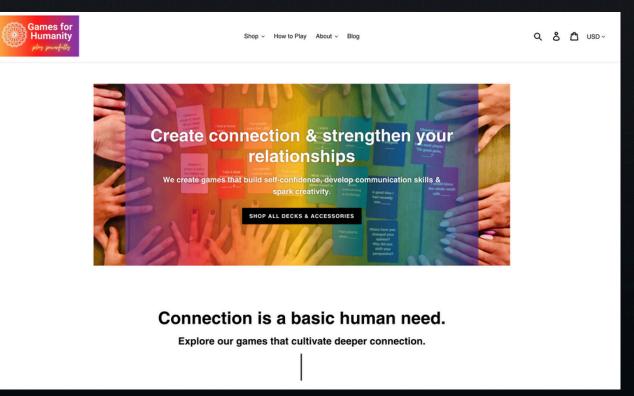
Research
Competitors

Analyze popular singleproduct sites such as Card Against Humanity, The Skin Deep to understand how they balance storytelling, product education, and conversion.









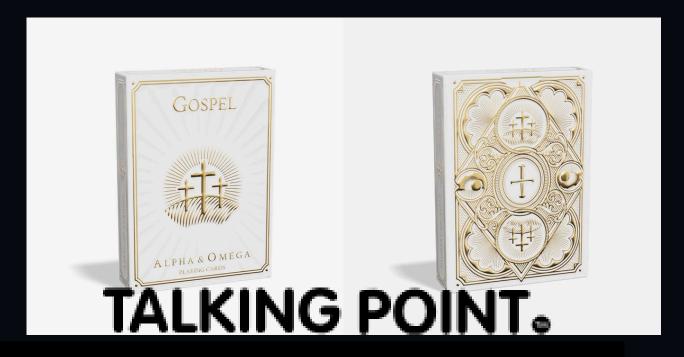


O3 Research Direct Competitors

S

Strength

- Visual Presentation: The website features high-quality images of the playing cards, showcasing the intricate woodcut-style artwork. This effectively highlights the product's aesthetic appeal.
- Product Information: Detailed descriptions accompany each deck, explaining the biblical themes and historical periods they represent. This educates potential buyers on the significance of the cards.
- Navigation and Structure: The site is organized with clear categories such as Family, Couples, Spiritual, and Bundle & Save. This facilitates easy exploration of related products.
- **Global Accessibility**: The inclusion of multiple currency options indicates an intention to cater to an international audience, enhancing user convenience.
- Customer Engagement: The site could benefit from integrating customer reviews or testimonials to build trust and provide social proof.





Weakness

- Loading Speed: The use of high-resolution images, while visually appealing, may contribute to longer loading times, potentially affecting user retention.
- Mobile Optimization: If the website is not fully responsive, mobile users might experience difficulties, which could impact sales, given the increasing trend of mobile shopping.

Opportunity

- → **Opportunity:** "The Window from Within" can adopt a similarly structured product page—highlighting key components of the game (e.g., Self-Play Deck, Group-Play Deck), showcasing card designs, and explaining how each section contributes to faith-based reflection and bonding.
- → **Enhancement:** Add a "Testimonials" section directly on the product page. This creates social proof and builds emotional trust, helping potential customers see how the game has positively impacted other Christian families and communities.





O4 Survey Question

Demographics & Lifestyle

- What is your age?
- What is your gender?
- What best describes your life styles?

† Faith & Religious Engagement

- How would you describe your relationship with Christianity or other religions?
- How often do you attend church or religious gatherings?
- What inspires you most in your faith journey?
- Which of these activities are most important to you in your daily life?

Trust & Brand Perception

- What would make a Christian/other religious ecommerce website feel trustworthy to you?
- What would encourage you to purchase from a new Christian/other religious brand like Holniss?
- What frustrates you the most when shopping on Christian/other religious e-commerce websites?

Shopping Behavior & Preferences

- How often do you purchase Christian-themed or spiritual products online?
- What types of Christian or other religious products are you most interested in?
- What is the most important factor when purchasing Christian/other religious products?
- Where do you usually shop for Christian/other religious products online?
- How much time do you typically spend browsing a site before making a purchase?

Content & Discovery

- Would you be interested in faithbased blog content, devotionals, or testimonies on the Holniss website?
- How do you prefer to learn about new Christian/other religious products?



Results

AI SUMMARY

Using AI to analyze the key points from 25 responses



Demographics

Age Distribution
26-35 age group
19-35 age group
Gender Predominantly female
participants



Faith & Religious Practices

- Devoted Christians
- Christians but not practice regularly
- Interested in faith-based inspiration



Trust and Website Preferences:

Secure payment options, highquality images Faith-based mission and values, discounts, and positive reviews are key motivators



Challenges in E-Commerce

Outdated designs, limited product variety, and high prices are major pain points



Results

PERSONAS

"Meet Diana..."



DianaThe Faithful Professional

•••

"I strive to be a light for others, even in the smallest way."

- **(**+123-456-7890
- hello@reallygreatsite.com
- 123 Anywhere St., Any City

Motivation

Strengthening her faith through meaningful purchases Supporting Christian businesses that align with her beliefs Finding high-quality products

Biodata

Age: 32

Gender: Female

Lifestyle: Working Professional,

Devoted Christian

Personality

Discipline Empathetic

93%

Tech Skill

Social Media ★★★★ Online Shopping ★★★★

Favorite Brand

Anthropologie, Nordstrom, Elevation Church

Goals

- Work-life balance
- Grow in leadership and mentorship roles
- Strengthen relationship with family & friends
- Personal spiritual growth through Bible & cultivation



Results

PERSONAS

"Meet Emily..."



EmilyUniversity Student

...

"I love discovering new perspectives and finding meaning in unexpected places."

- **L** +123-456-7890
- hello@reallygreatsite.com
- 😯 123 Anywhere St., Any City

Motivation

Exploring spirituality in modern way Love journaling and design

Biodata

Age: 22 Gender: Female Lifestyle: Student, Exploring

Personality

Creativity
Experimental

85% 92%

Tech Skill

Social Media ★★★★★
Online Shopping ★★★★★

Favorite Brands

Urban Outfitters, Zara, Glossier, H&M, Uniqlo

Goals

- Travel around the world
- Backpacking
- Learn different cultures and customs
- Be open-minded while seeking wisdom from different perspectives



Results

PERSONAS

"Meet <u>James..."</u>



JamesThe Family Man

...

"My faith isn't just about words - it's about how I show up everyday"

- **L** +123-456-7890
- hello@reallygreatsite.com
- 123 Anywhere St., Any City

Motivation

Raising his children with strong faith & values Provide a great life for his family Leading household, church, and his community

Biodata

Age: 38
Gender: Male
Lifestyle: Business Owner,
Family-Oriented, Faith-Driven,
Hardworking man

Personality

Action Driven Nurturing

95% 90%

Tech Skill

Social Media ★★★★ Online Shopping ★★★★

Favorite Brands

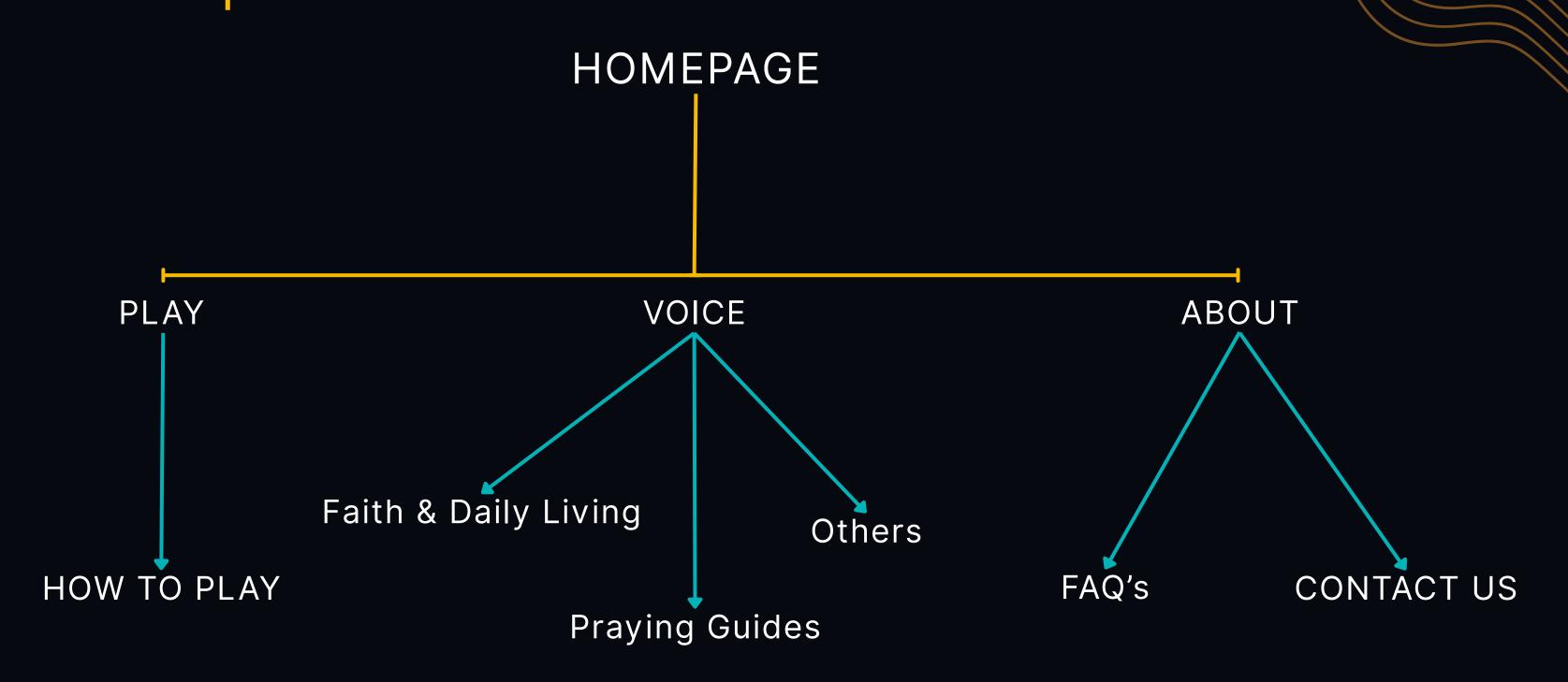
Lululemon, Timberland. Under Armour, Levi's

Goals

- A better spiritual leader
- A good father to his children
- A better man for his wife
- Self-development

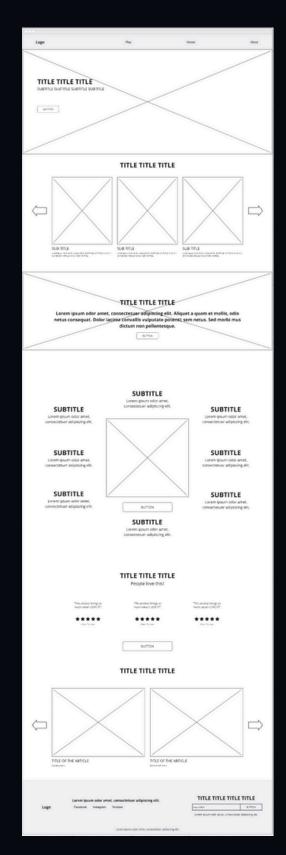


06 Site Structure

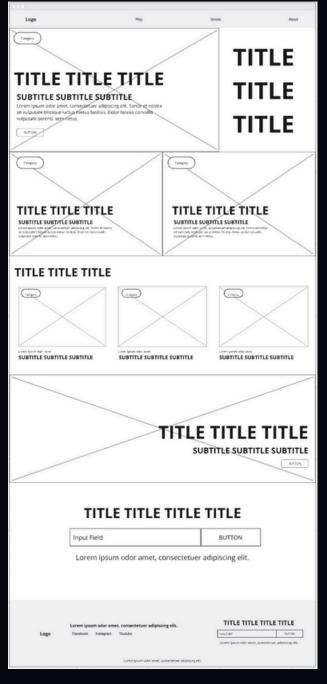




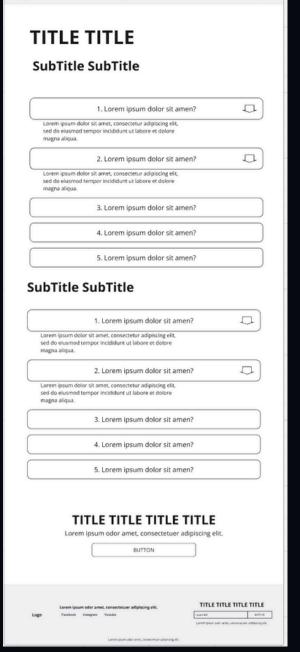
07 Wireframe

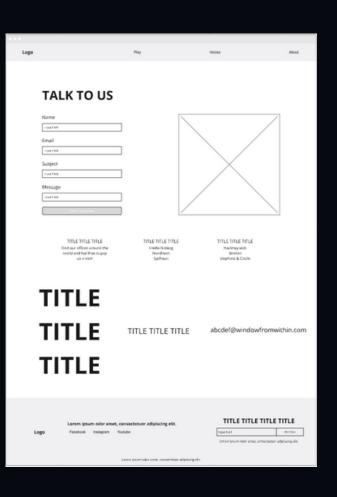














Mood Board

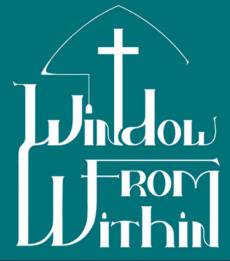
PRIMARY



SECONDARY







MOODBOARD

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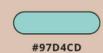
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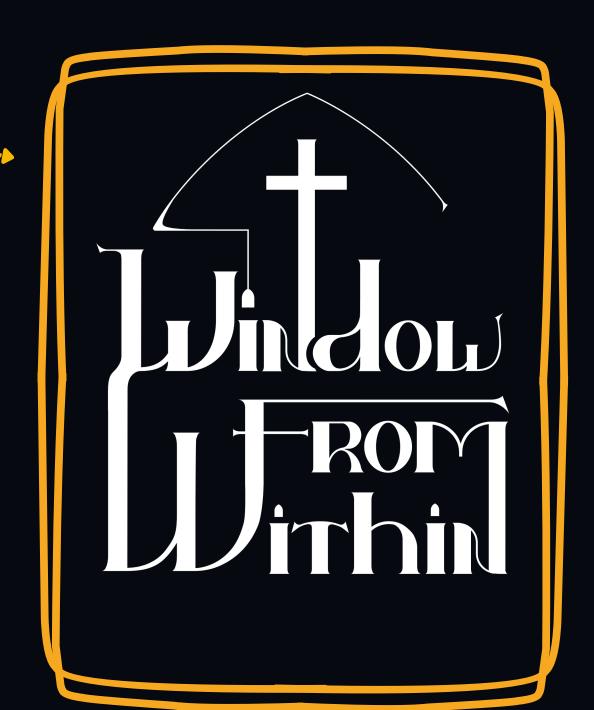




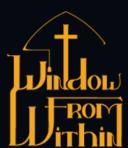




09 Logo Design

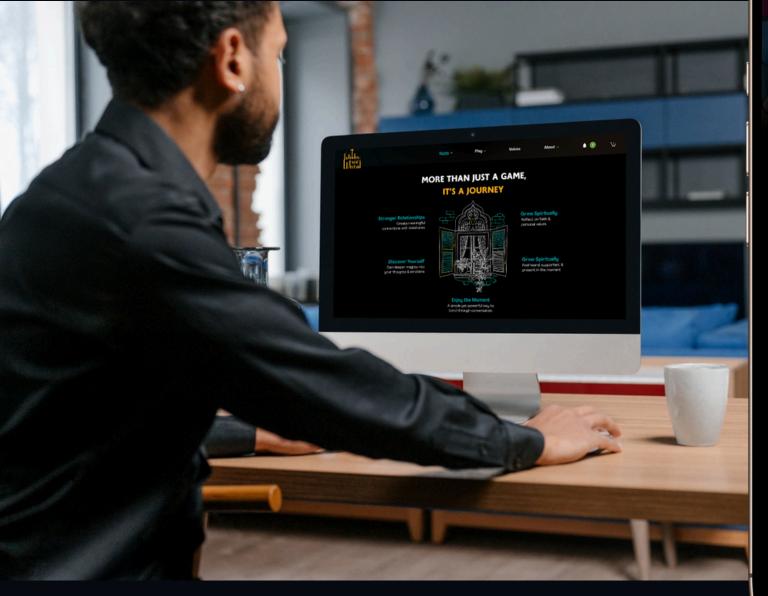


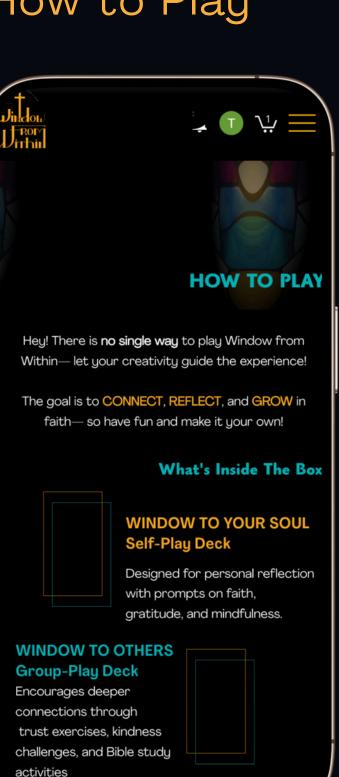


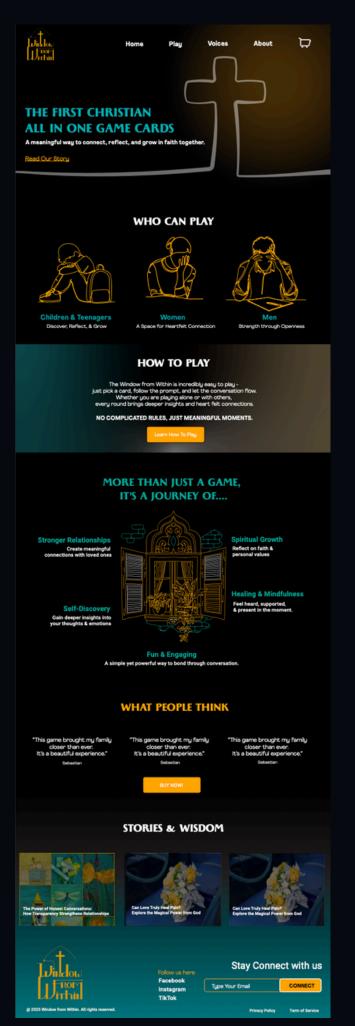


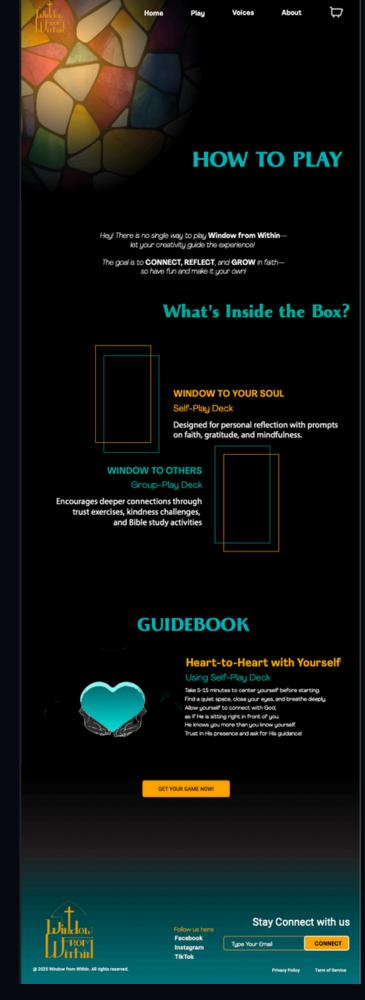
Mock Ups

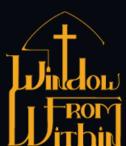
Homepage & How to Play





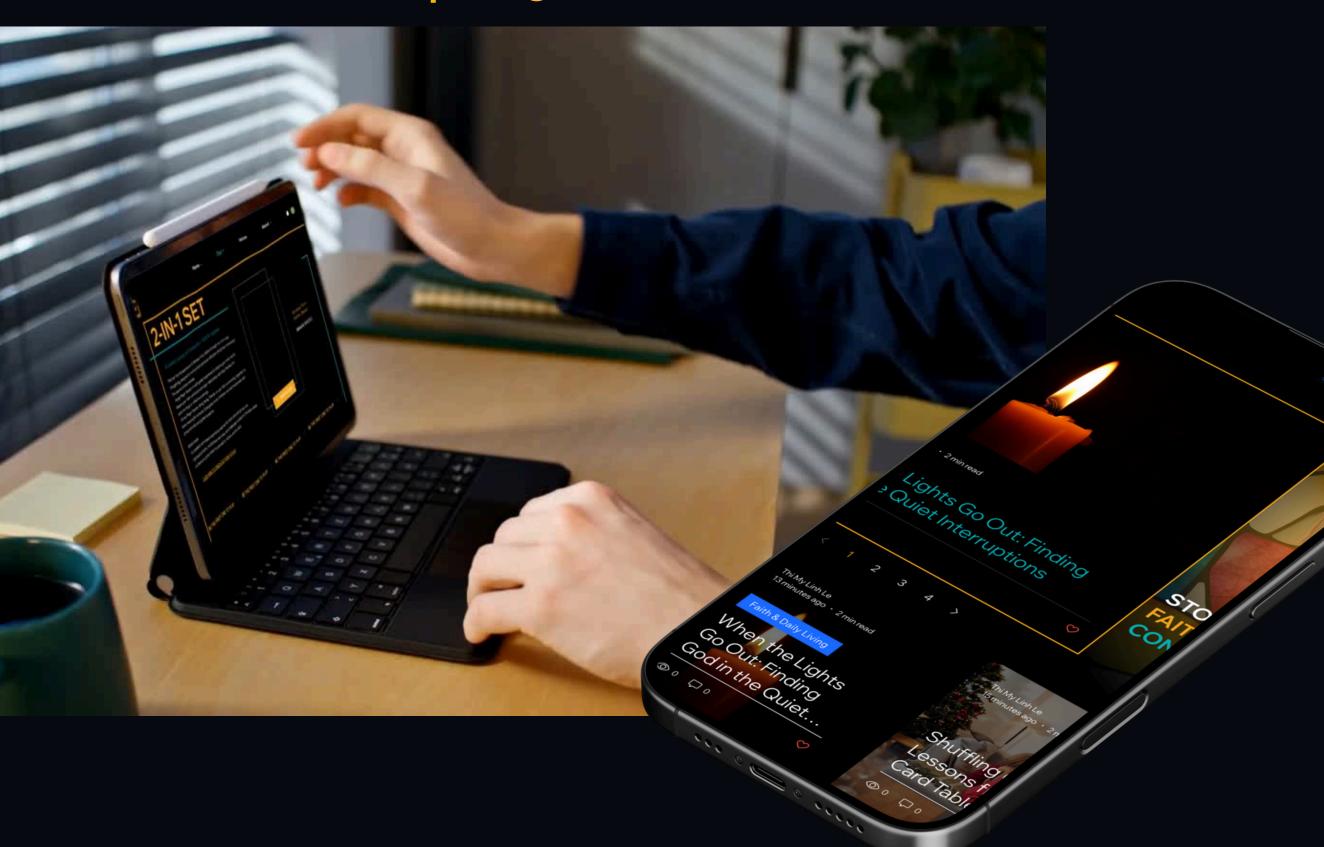


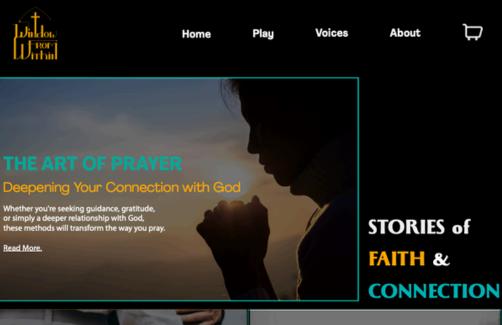


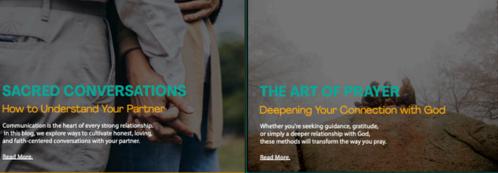


Mock Ups

Play & Voices







DEEPEN YOUR CONNECTION

leaningful Conversation Between YourSelf & Others

GET YOUR GAME NOW!



Follow us here Facebook Instagram TikTok Stay Connect with us

Type Your Email

cy Policy Term of



10 Mock Ups About (Our Story & FAQ's)







FREQUENTLY ASKED QUESTIONS

What is Window from Within?	^
The Window from Within is a unique spiritual game designed to help individuals and groups deepen their connection with God, reflect on His love, and build stronger relationships with one another. The game includes exercises focused on gratitude, mindfulness, prayer challenges, and Bible study, with the goal of helping you see that you are never alone—God's love is always with you.	
Is The Window from Within only for Christians?	~
Can I use this game for group activities or Bible study?	~
Can I play The Window from Within without any prior knowledge of the Bible?	>
How is The Window from Within different from other spiritual games?	>
Do I need a facilitator or leader to play the game?	>
How often should I play The Window from Within?	>
GET YOUR GAME NOW!	
GET TOOK GAME NOW!	



Instagram

TikTok

Stay Connect with us

Type Your Email

TikTok

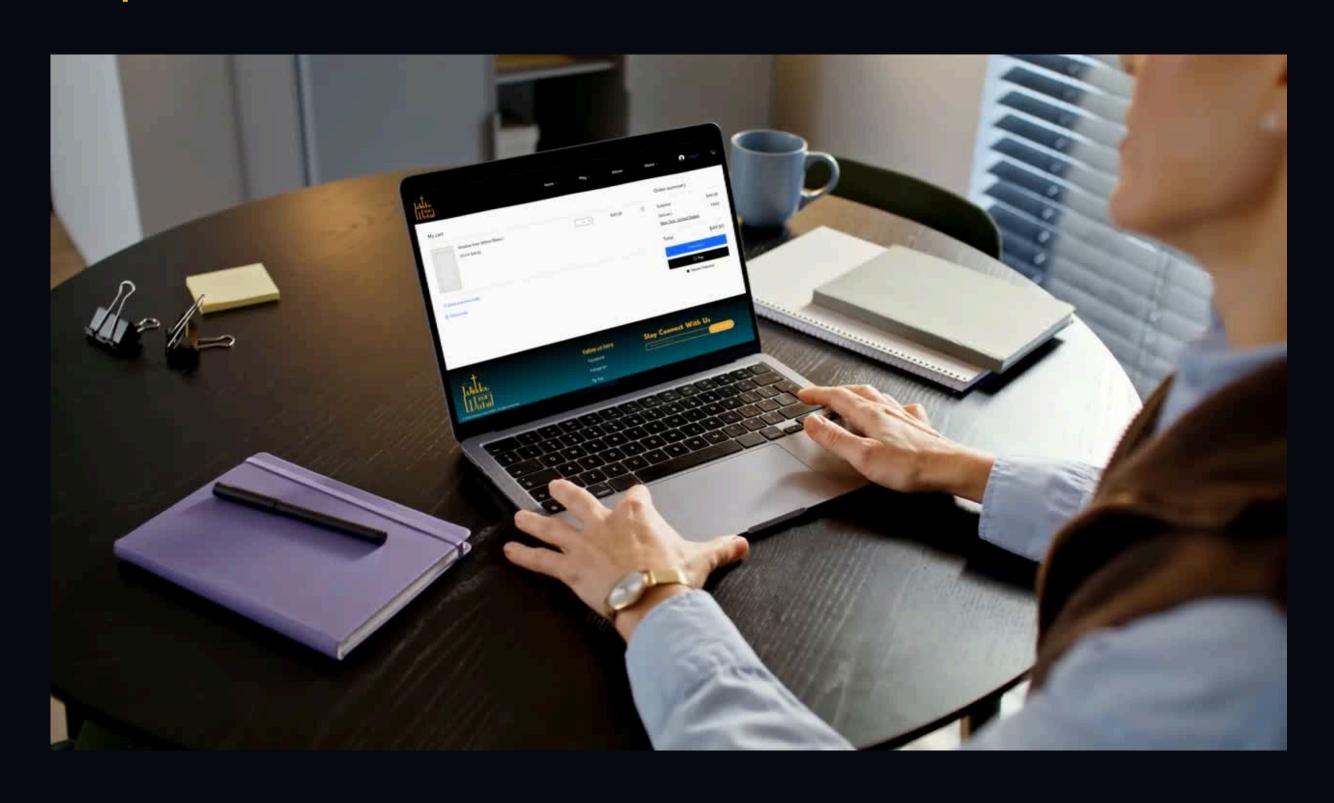
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Type Your Email

CONNECT

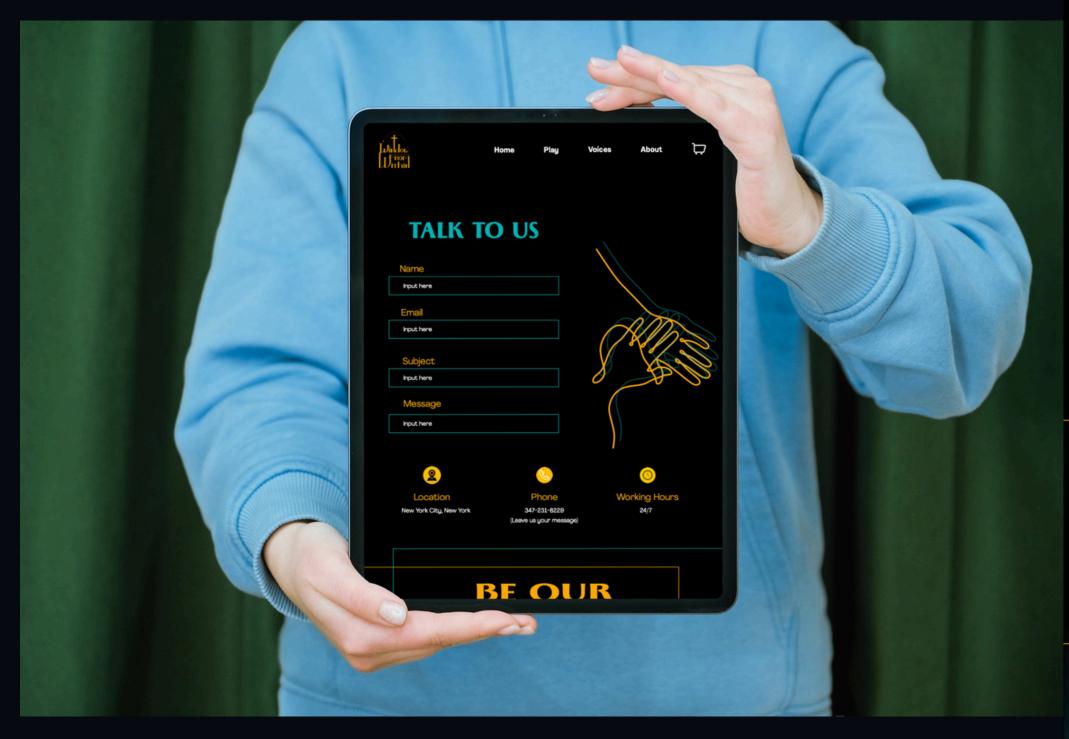


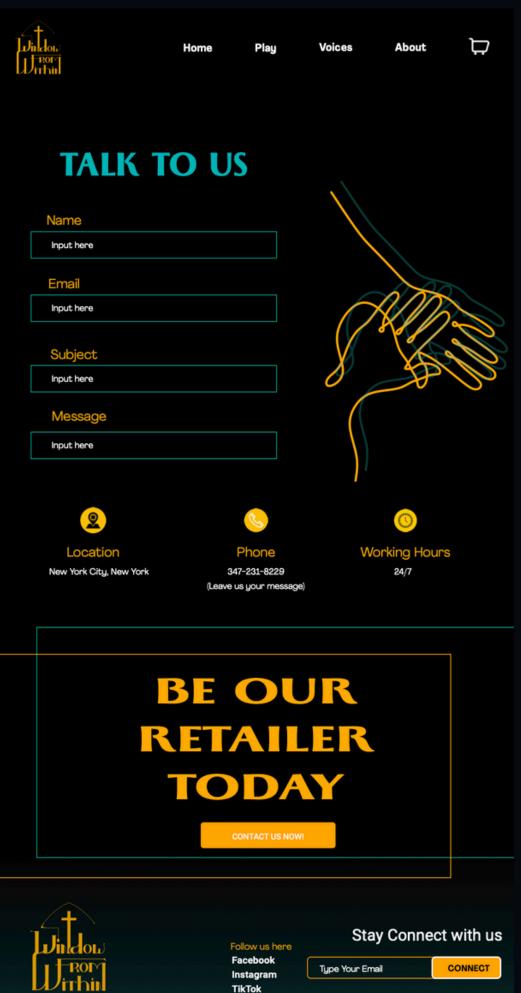
10 Mock Ups Check Out Page





10 Mock Ups Contact Us





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11 Website

CLICK HERE TO ACCESS THE WEBSITE

THANK YOU

FOR WATCHING